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| --- | --- | --- | --- |
| Segment ID | Segment status | Source segment | Target segment |
| 1dd1504da-7dcf-4079-9004-4dc47c0243f8 | Not Translated (0%) | "<0/>" on page <1/> | "<0/>" on page <1/> |
| 23f85c2ee-9f4d-4496-814e-cb9a49ba3ed3 | Not Translated (0%) | "<2/>" | "<2/>" |
| 353747f0f-1285-44b6-9bbf-60c396e2133d | Not Translated (0%) | "<3/>" on page <4/> | "<3/>" on page <4/> |
| 42b9e94fc-95fc-4120-965d-897710a7512d | Not Translated (0%) | "<5/>" | "<5/>" |
| 598792bfe-a4e6-4a43-80f1-f5592ec8a212 | Not Translated (0%) | <6/> on page <7/> | <6/> on page <7/> |
| 6f6c5b0ec-8958-4303-a385-fabc030bcf86 | Not Translated (0%) | "<9/>" on page <10/> | "<9/>" on page <10/> |
| 73e895a95-685a-4546-a565-8f4bab4baa16 | Not Translated (0%) | "<11/>" | "<11/>" |
| 87ce8f921-5183-46c2-9761-cff06d1467bd | Not Translated (0%) | page <12/> | page <12/> |
| 9f0e85561-5046-4fa1-93c3-b17f5a3f323c | Not Translated (0%) | Contents | Contents |
| 10d19ca7a8-25c9-4e99-b6d1-52a240537fe0 | Not Translated (0%) | your rights and responsibilities | your rights and responsibilities |
| 117f217307-d2b6-40ee-9446-ebb9be0b490f | Not Translated (0%) | Your healthcare rights | Your healthcare rights |
| 12e181572b-1cd1-460c-8b73-2cb570c41a34 | Not Translated (0%) | Your Community Health has adopted the Australian Charter of Healthcare Rights. | Your Community Health has adopted the Australian Charter of Healthcare Rights. |
| 1309ab37d5-d080-470a-ae36-df0b10a2f447 | Not Translated (0%) | The Charter describes the rights of clients, consumers, families and carers in all healthcare settings across Australia. | The Charter describes the rights of clients, consumers, families and carers in all healthcare settings across Australia. |
| 14a2821bf5-0ba0-4b4a-9144-f44f5524380d | Not Translated (0%) | You can access the Charter on our website at www.yourcommunityhealth.org.au. | You can access the Charter on our website at www.yourcommunityhealth.org.au. |
| 153901fd8a-ffc2-4894-8732-aeb215b5f3ea | Not Translated (0%) | As a client of Your Community Health you have the right to: | As a client of Your Community Health you have the right to: |
| 16d6cbd9d8-4684-449f-83a6-31c6c6858dec | Not Translated (0%) | Access health care, regardless of your ability to pay | Access health care, regardless of your ability to pay |
| 17f8f5ad47-186a-4ef0-864c-1d08609991ce | Not Translated (0%) | Considerate, quality, respectful and safe care regardless of social status, gender, race, sexual preference, religion, political belief, mental health or any disabilities | Considerate, quality, respectful and safe care regardless of social status, gender, race, sexual preference, religion, political belief, mental health or any disabilities |
| 1867a38f2a-8936-4b80-a2cc-8adbcfb1b572 | Not Translated (0%) | Clear, easy to understand information about your care, condition, treatment options, expected outcomes, side effects and cost | Clear, easy to understand information about your care, condition, treatment options, expected outcomes, side effects and cost |
| 192b73d275-aa61-4e95-b622-d0369b6b86b1 | Not Translated (0%) | Access an interpreter | Access an interpreter |
| 2050669f3d-d4a8-4c31-adb7-499dc99be77c | Not Translated (0%) | Have your privacy and confidentiality respected, and a say in what happens to your personal health information | Have your privacy and confidentiality respected, and a say in what happens to your personal health information |
| 2167d6e616-17c1-4d77-8bc0-3482426927f8 | Not Translated (0%) | Have access to personal information held in your record, in accordance with legislation | Have access to personal information held in your record, in accordance with legislation |
| 22f69ecc94-5415-4d25-8a22-64b1e40864cc | Not Translated (0%) | Make suggestions, give positive or negative feedback, ask questions and make complaints about your care | Make suggestions, give positive or negative feedback, ask questions and make complaints about your care |
| 23c23a7835-cdfa-4083-b3c6-9e8b447aaf1b | Not Translated (0%) | Engage someone to represent you, including external advocacy groups | Engage someone to represent you, including external advocacy groups |
| 24ba7f3ac1-be42-409f-a1cf-a719b73eb9c4 | Not Translated (0%) | As a client of Your Community Health, you have a responsibility to: | As a client of Your Community Health, you have a responsibility to: |
| 25def32f11-9970-4946-ba24-8ddbfc97bf20 | Not Translated (0%) | Show consideration and respect to all staff, volunteers, clients and visitors | Show consideration and respect to all staff, volunteers, clients and visitors |
| 2696035039-0b15-437d-b0e0-25d9a295843b | Not Translated (0%) | Provide sufficient information to enable staff to provide the appropriate service, advice and/or care | Provide sufficient information to enable staff to provide the appropriate service, advice and/or care |
| 27693c435b-cfcb-4e9b-a3e7-269413054e94 | Not Translated (0%) | Carry out a treatment program or tell your health care worker if you are not intending to do so | Carry out a treatment program or tell your health care worker if you are not intending to do so |
| 2849b81277-4a41-4f7a-8659-22c5c5c07c56 | Not Translated (0%) | Respect the privacy of others attending Your Community Health services and to keep in confidence any information shared by group members in programs conducted by Your Community Health | Respect the privacy of others attending Your Community Health services and to keep in confidence any information shared by group members in programs conducted by Your Community Health |
| 297113c4e1-4cde-4d40-b633-af60453273e7 | Not Translated (0%) | You have a responsibility to participate in making decisions about your care and to ask for more information if you don’t understand something | You have a responsibility to participate in making decisions about your care and to ask for more information if you don’t understand something |
| 304dd9cadf-e59f-4ece-9985-1ccb5d035528 | Not Translated (0%) | Observe safety procedures that may be requested while attending a service | Observe safety procedures that may be requested while attending a service |
| 31305d38ce-be5e-444f-87b7-c2210e3e44aa | Not Translated (0%) | Tell us if you are unable to make an appointment, and give at least 24 hours notice | Tell us if you are unable to make an appointment, and give at least 24 hours notice |
| 3205060ec8-4949-4a5d-ab35-844a941c881b | Not Translated (0%) | Your Community Health reserves the right to: | Your Community Health reserves the right to: |
| 339e2e26e3-f467-4608-8e95-eae94a23f12f | Not Translated (0%) | Refuse a service to anyone who abuses or threatens others | Refuse a service to anyone who abuses or threatens others |
| 3445380933-f8a7-4961-a1b1-de560206424f | Not Translated (0%) | See other clients if you are late for your appointment | See other clients if you are late for your appointment |
| 35e9a4d0d1-a040-4a4f-aa63-9981770107c5 | Not Translated (0%) | Remove a client from the waiting list if appointments are consistently missed without proper notifications. | Remove a client from the waiting list if appointments are consistently missed without proper notifications. |
| 36f4ea267a-160e-41d9-82db-8f7a8d940821 | Not Translated (0%) | Interpreters | Interpreters |
| 3706c1d6cf-479d-42f5-887e-7d1445a1d408 | Not Translated (0%) | I<66>t is important that communication or language does not stop you from accessing health care services.</66> | I<66>t is important that communication or language does not stop you from accessing health care services.</66> |
| 38f3e1302a-2e85-4311-b064-96e365b97791 | Not Translated (0%) | Interpreting services are free and can be made available for all appointments, activities or meetings at Your Community Health. | Interpreting services are free and can be made available for all appointments, activities or meetings at Your Community Health. |
| 39bc7d67ab-b869-400d-86b3-0d7cd082a07d | Not Translated (0%) | If you need an interpreter you can call Translating and Interpreting Services on 131 450, or let us know when you contact us. | If you need an interpreter you can call Translating and Interpreting Services on 131 450, or let us know when you contact us. |
| 40e40217d9-73e9-4af8-abb5-82f94a3e4b51 | Not Translated (0%) | To contact us via the National Relay Service you can use the following numbers: | To contact us via the National Relay Service you can use the following numbers: |
| 419ae92e61-57bc-4e82-acde-09a9ad107e47 | Not Translated (0%) | TTY/voice call - 133 677 | TTY/voice call - 133 677 |
| 429183afb2-64fe-4e93-9265-f3132a20fc61 | Not Translated (0%) | Speak and listen - 1300 555 727 | Speak and listen - 1300 555 727 |
| 4305551253-4212-47f5-a3ca-bea8d7722091 | Not Translated (0%) | SMS relay - 0423 677 767 | SMS relay - 0423 677 767 |
| 4448708061-b9f8-456e-a2c6-c559e70eac81 | Not Translated (0%) | What to do if you feel your rights have not been respected | What to do if you feel your rights have not been respected |
| 455116b648-1bc7-4d04-9976-829454856526 | Not Translated (0%) | If you feel that Your Community Health has not valued or respected your rights, we encourage you to give us feedback or make a complaint. | If you feel that Your Community Health has not valued or respected your rights, we encourage you to give us feedback or make a complaint. |
| 464c61ffeb-144d-46af-8abd-011cf78780a9 | Not Translated (0%) | You can provide feedback on our services at any time by: | You can provide feedback on our services at any time by: |
| 471f53fba8-3a44-4f61-8185-943e2e89532a | Not Translated (0%) | Talking to a member of staff | Talking to a member of staff |
| 487f845eeb-de5a-4361-988f-7b72bb5d4963 | Not Translated (0%) | Completing our Your Say form at any of our health centres or online at www.yourcommunityhealth.org.au | Completing our Your Say form at any of our health centres or online at www.yourcommunityhealth.org.au |
| 498394e339-181f-4547-bcab-daf226c68da1 | Not Translated (0%) | Calling our Complaints Officer on (03) 8470 1111 or writing to them at Your Community Health, 125 Blake Street, East Reservoir, VIC 3073 | Calling our Complaints Officer on (03) 8470 1111 or writing to them at Your Community Health, 125 Blake Street, East Reservoir, VIC 3073 |
| 507b88742b-41d6-45e3-aec0-5eb1654a3d31 | Not Translated (0%) | Índice | Índice |